

# ANNUAL REPORT 2023

*The Crisis Center exists to end domestic violence through advocacy, education, and prevention; while helping communities live free of violence.*



Crisis Center

# LETTER FROM THE EXECUTIVE DIRECTOR

Dear Friends and Supporters,

It is with great excitement and deep gratitude that I write to you as the new Executive Director of the Crisis Center. This past year has been transformative for our organization, and I am honored to lead us into a future filled with promise and opportunity.

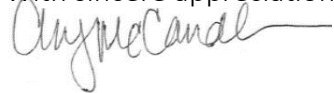
Over the past year, the Crisis Center has continued to make significant strides in our mission to serve adults and children impacted by domestic violence. Through the dedication and hard work of our staff, Board of Directors, community partners and donors, we have continued to help those impacted by domestic violence understand why the abuse happens and recover through a variety of interventions. For approximately 70% of our clients, the Crisis Center is the first point of supportive contact. We work to empower them to assume control over their own lives and choose options that move them towards increased safety, healthy relationships and greater well-being.

As we look ahead, we are eager to build upon our strong foundation. Our priorities for the coming year include strategically navigating anticipated funding reductions from our largest funder, VOCA (Victims of Crime Act); analyzing outcomes and recommendations from the forthcoming Douglas County Domestic Violence Needs Assessment to best fit our mission and goals moving forward; and preparing to celebrate the Crisis Center's 40th anniversary in 2025. We are committed to fostering innovation, expanding our reach, and deepening our impact to best serve adults and children impacted by domestic violence.

I am incredibly grateful for your unwavering support. Your generosity and commitment enable us to continue our vital work and bring hope to those we serve. Together, we are making a difference in the lives of those who most need it.

Thank you for being a part of our journey. I am confident that, with your continued support, we will achieve even greater impact in the coming year.

With sincere appreciation,



Amy McCandless  
Executive Director, Crisis Center



## BOARD OF DIRECTORS-2024 MEMBERS:

*In 2023, Crisis Center board members contributed financially to the agency, giving or raising over \$100,000.*

**Tim Moore, President**  
*Seven Stones Chatfield, Grounds Keeper*

**Krystie Baker, Vice President**  
*Vice President, First Bank-Douglas County*

**Becky Beall-Moore, Treasurer**  
*Finance and Nonprofit Professional*

**Wendy Pacheco, Secretary**  
*Research Consultant*

**Jeff Galgano, At Large**  
*Executive Leadership Coach/Consultant*

**Barb Gay**  
*President, Radish Accounting*

**Sue Quirk**  
*Administrative Assistant, St. Andrew United Methodist Church*

**Christine Harris**  
*Therapist, self-employed*

**Artie Lehl**  
*Deputy Director, Douglas County Housing Partnership*

**Catrina Bubier**  
*Physician, Women's Health Care Associates*

**Joel White**  
*Captain, Douglas County Sheriff's Office*

**Stefan Ciuk**  
*AECOM*

**Angie Voigt**  
*Chief Nursing Officer, Sky Ridge Medical Center*

**Malee Gunaratne**  
*Digital Marketing Program Manager, DAT*

**Kim Gonzalez**  
*Vice President, Nurse Navigator Programs, Ostro Health*

## MANAGEMENT STAFF:

**Amy McCandless, Executive Director**  
**Alyson Plummer, Director of Finance & Operations**

**Joanna Corbin, Program Director**  
**Michelle Gagnon, Clinical Director**  
**Peter Barber, Director of Development**

# BRITTNEY'S STORY

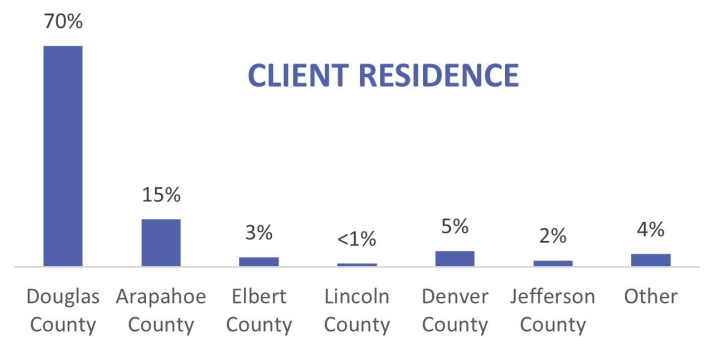
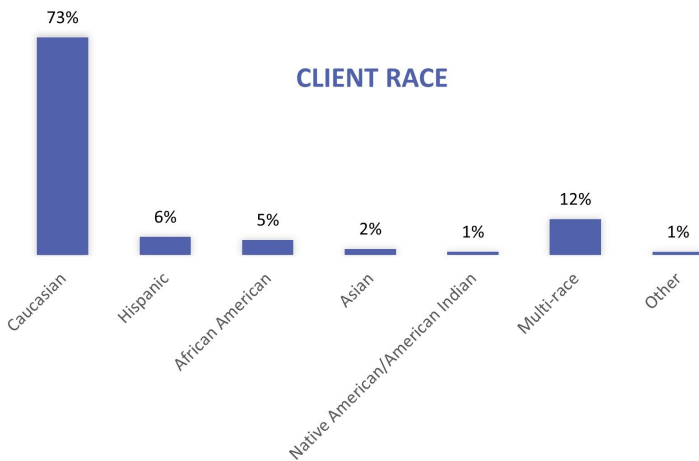
(\*Name changed for confidentiality.)

For victims of domestic violence, one of the scariest parts about ending an abusive relationship is doing so completely on their own. This experience was almost the case for Brittney\*, a young woman in Douglas County who was in the midst of leaving her boyfriend after incidents of harassment, physical, emotional, and sexual abuse. After surviving an assault perpetrated by her boyfriend, experiencing the resulting criminal justice process, and filing for a temporary protection order all on her own, Brittney was finally connected with the Crisis Center for legal advocacy support.



Brittney first met with her legal advocate as she was searching for support with the civil protection order process. Thanks to a new legal resource with the Crisis Center, Brittney was able to get representation from an attorney who partners with the Crisis Center to provide reduced-fee representation on civil protection order cases. Brittney was extremely grateful that she was able to get access to an attorney through the Crisis Center for her protection order case. The idea of going up against her perpetrator and his attorney on her own was tremendously anxiety-provoking for Brittney. Pro se litigation is difficult for any individual, even without the background of domestic violence trauma. While Brittney was still wrestling with feelings of fear and the anxiety that would come with seeing her perpetrator in the courtroom, the presence of her attorney and her Crisis Center legal advocate made her feel more confident and calmer during the process.

With the legal support of her new attorney and procedural/emotional support from her legal advocate with the Crisis Center, Brittney was able to get her civil protection order put in place for one year. This gave her time to start recovering from the trauma she experienced while also feeling safe and protected. It is stories like these that remind us of the power that comes from supporting victims of domestic violence and connecting them to necessary resources in times of crisis.



“There is a different level of understanding at the Crisis Center. I think most people assume that domestic violence is always physical or only happens in certain socio-economic groups. It was the first time I felt like I had tools to cope with the harassing texts I received daily from my ex-spouse. The Crisis center has the background in dealing with these type of situations. Their help with both myself and my son has been amazing. I had never really been to counseling prior to this, and it really helped both of us. My son was starting to have self-esteem issues at school and now I see a world of confidence in him.”

- Crisis Center client

# CRISIS CENTER SERVICES IMPACTING LIVES



**24-HOUR CRISIS LINE:** Answered by trained staff who offer crisis intervention, information, support and referrals.



**EMERGENCY SHELTER:** Provides safety for those in imminent danger. Clients receive assistance with daily essentials, therapy, advocacy, safety planning and access to other community resources.



**THERAPY:** Master's level clinicians provide individual and group therapy for adults and children with the goals of assisting clients in gaining an understanding of how the violence has impacted them; healing from trauma; safety planning and working towards greater well-being.



**LEGAL ADVOCACY:** Provides information and assistance through the civil legal process including protection orders, child custody issues, legal separation, immigration issues, support at hearings, and offer attorney and other referrals as needed.



**COMMUNITY-BASED ADVOCACY:** Helps clients protect themselves and their children from further violence by utilizing the community resources that clients report needing and working towards the client's desired goals.



**OUTREACH, EDUCATION & PREVENTION:** Programs include expert testimony, case consultation, technical trainings for individuals working in the Criminal Justice System and educational training and workshops for schools, churches, businesses, and other community groups.

In 2023, we provided direct service to 397 unduplicated adults and children impacted by domestic violence; 35% of adults utilized more than one service.

Specifically, we:

- Responded to 1,443 calls to our 24-hour crisis line
- Provided 2,482 nights of emergency shelter to 51 adults and children
- Provided individual and group therapy to 125 adults and children
- Provided legal services to 186 clients
- Provided community-based advocacy to 173 clients
- Reached 1,920 community members through 56 education, outreach and prevention activities.

*All direct services are free to clients and meet best practices of trauma-informed care and confidentiality.*

Outcomes from both our emergency shelter and non-residential programs are positive, with an average overall satisfaction of 88%.

Specifically, clients stated the following:

- 95% gained knowledge about community resources
- 92% know more ways to plan for their safety
- 84% are more hopeful about their future
- 88% are more self-sufficient than before engaging in services
- 90% understand the violence was not their fault
- 81% stated their overall emotional health and well-being have improved

*The Crisis Center administers client surveys and assessments to gather data on agency outputs and measure outcomes. This information assesses satisfaction with services provided, professionalism of staff, and impact of services received.*

# 2023 FINANCIAL REVIEW

In 2023, the Crisis Center received \$1,602,887 in income and expended \$1,686,440. While we continue to rely on government funding to support our direct service program staff, our focus continues to remain on building relationships with our individual and corporate donors, collaborative partners and private foundations to increase unrestricted donations. Cultivation of individual donors continues to yield positive results in retention and additional dollars.

We continue to grow our operating reserve by intentionally working toward building a 90-day reserve (25% of the annual operating budget) by setting aside excess cash in short-term investments, including a money market account. These funds are restricted to capital improvements, unforeseen and emergent situations, and short-term cash flow shortages.

The Crisis Center remains diligent in our mission, with 82% of our funds going directly back to client programs and services.

## ASSETS

### Current Assets:

Cash and cash equivalents	\$ 511,255
Accounts receivable	1,050
Government grants receivable	281,614
Promises to give	128,243
Prepaid expenses	2,723
Inventory	4,841
<b>Total Current Assets</b>	<b>929,726</b>

### Property And Equipment:

Land	5,970
Building and improvements	2,044,744
Furniture and equipment	172,915
	2,223,629
Less: accumulated depreciation and amortization	(764,425)
<b>Net Property and Equipment</b>	<b>1,459,204</b>

**TOTAL ASSETS** **\$ 2,388,930**

## LIABILITIES AND NET ASSETS

### Current Liabilities:

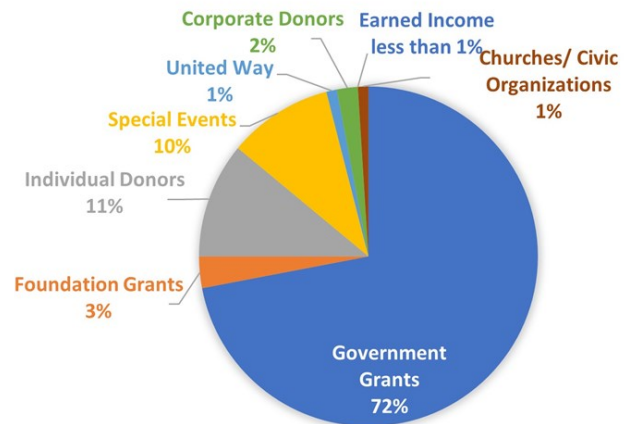
Accounts payable and accrued liabilities	\$ 53,342
Other liability	12,113
<b>Total Current Liabilities</b>	<b>65,455</b>

### Net Assets:

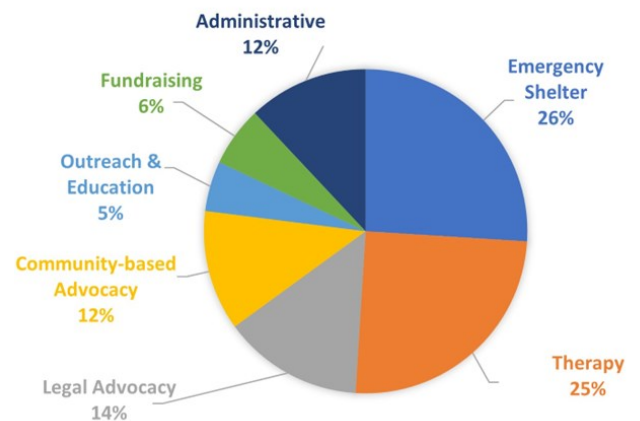
Without donor restrictions -	
Undesignated	1,773,120
Board designated operating reserve	388,506
<b>Total Without Donor Restrictions</b>	<b>2,161,626</b>
With donor restrictions	161,849
<b>Total Net Assets</b>	<b>2,323,475</b>

**TOTAL LIABILITIES AND NET ASSETS** **\$ 2,388,930**

## 2023 OPERATING REVENUE



## 2023 OPERATING EXPENSES



You can help make a difference in the lives of the adults and children we serve. All services are free and confidential. Give today at [www.ColoradoGives.org/CrisisCenter-CO](http://www.ColoradoGives.org/CrisisCenter-CO).

# RECOGNIZING DONORS

THANK YOU TO OUR ANNUAL CORPORATE PARTNERS:



INFINITE PEAKS HOLDINGS



While we only list donors at \$500 and above in our Annual Report, the Crisis Center acknowledges and appreciates support from our donors at all levels. We apologize in advance for any inadvertent omissions from this list.

## 2023 Corporate, Community & Foundation Partners:

1st Bank of Douglas County	Curate
Arapahoe County Public Airport Authority	Denver Dents
Aurora Women For Good	Douglas County Community Foundation
Bevy's Liquor World	Elbert County Sheriffs Dept
Castle Pines Village Garden Club	Ent Credit Union
Castle Rock Imports, LTD.	First Interstate Bank - Cherry Creek
Centennial Leasing & Sales	Good Shepherd Episcopal Church
Advent Health	Harmony Painting
Cherry Creek Valley Rotary Club of Parker	HBC-LLC dba Holiday Brewing Company
Chris Garage Doors	Infinite Peaks Holdings LP
CoBank	Isle, Charles & Peter Dalebrook Fund
Colorado Police & Fire Athletic Association	Kendra Scott Jewelry
Cranelli's Italian Restaurant	Lucky Lamb Fitness, Inc

## 2023 Individual Donors (\$500+):

Alyson & Eric Plummer	Darcy Souza
Amy & Dan McCandless	Diane Stiver
Angela Carlson	Diann Lawson
Angie Hackett-Larson	Douglas Reagan
Angie Voigt	Edward & Eileen Law
Anna Flynn	Elayne Spinder
Arthur Lehl Jr	Elizabeth Campbell
Audrey Elling	Ella Mae Mills
Barb Gay	Garry & Annette Lawrenz
Becky Beall-Moore	Gina Pasquale
Belisario Cabanilla	Greg & Jennifer (Walker) Wolgamott
Beth Best	Heather Aley
Blake Walliser	Holly McMahon
Bryn Massman	Jan Zieser
Cali Peterson	Janey Hawley
Camille Johnson	Jason Richardson
Cari Silvey	Jeffrey Snyder
Carol McCraw	Jim & Carolyn Youngs
Chris Anders	Jody Curl
Christine Harris	John & Sandy Fraser
Cindy Beason	John Cottrell
Crea Fusco	Joshua Ellison
Dana Kinslow	Julie Chandler
Danene Tushar & Scott Moore	Kara Stewart
Daniel Matthews	Kathleen Sandal-Miller

## 2023 Government Contracts:

Mile High United Way	18th Judicial District/VALE
MW Golden	State of Colorado/DVP
New Hope Presbyterian Church	State of Colorado/ESG
Peak Beverage Catering Inc.	State of Colorado/VOCA
Rhue Enterprises	Douglas County
Robert & Mary Jane Smith Foundation	Town of Castle Rock
Rotary Club of Parker	Town of Parker
Sky Ridge Medical Center	
South Metro Denver Chamber	
The Gallop Family Foundation	
The Indigo Oak Fund	
The Melting Pot	
Union Pacific Foundation	

Rochelle Belobraydic
Rudy Bracht
Ryan Baker
Sally Brandt-Lieb
Shanna Owen
Sharon Andersen
Shelley Derstadt
Shelly McKeown
Sonja Poling
Spencer Melfi
Stan & Dorothy New
Stefan Ciuk
Steve Bocher
Steve Shaffer
Sue Quirk
Susan Thayer/ Thayer Reality Group
Thomas Mair
Tim Moore
Trish & Michael Seibert
Venessa Lee
Vickie Rutkowski
Victoria & Mitchell Gates
W.E. Carroll
Wendy & Antonio Pacheco