



Crisis Center



# ANNUAL REPORT 2022

*The Crisis Center exists to end domestic violence through advocacy, education, and prevention; while helping communities live free of violence.*

# LETTER FROM THE EXECUTIVE DIRECTOR

As many of you know, I will be officially retiring from the Crisis Center on August 4, 2023. This is a bittersweet decision, and the past year has been filled with excitement and tears as I let go of all that has been accomplished and hand off the reins to the next Executive Director.

When I started at the Crisis Center in 1999, I really did not know what I was doing. I understood victims of domestic violence, but had no knowledge of non-profit management, budgeting, reading financials and how to learn all that and lead at the same time. One of the board members at that time told me he did not think I would survive...I did not think I would either. Fake it 'til you make it!

Some of the highlights of my tenure have been, first and foremost, working with exceptional people. The Crisis Center employees, Board of Directors, partners and supporters have challenged me, cheered me on and worked with me to innovate and overcome challenges. There is no way the Crisis Center would be where it is without the tireless work of these individuals, their commitment, and trust in me. No one does this alone - all the success of the Crisis Center happened because of these relationships.

I've had the privilege of seeing survivors heal and create the lives they deserve, knowing that the evidence-based interventions provided by the Crisis Center have been integral in their safety, healing, and self-reliance. I am overwhelmed with pride and gratitude at the incredible partnerships with government and non-government agencies, faith communities and civic organizations, our amazing donors and corporate partners that support the financial stability of the agency.

These successes and memories will be with me always and have been a vital part of who I am. I am grateful for the relationships I have made – some that will continue beyond my time at the Crisis Center. I am grateful for what I have learned from survivors, their resilience and hope. I am grateful for the challenges that have helped me learn about myself, my strengths, and my weaknesses.

It is now time to let new leadership take hold. I am excited to introduce you to the Crisis Center's new Executive Director, Amy McCandless. Many of you know Amy through her work as Development Director at the Crisis Center over the past ten years and her great success in fundraising for survivors of domestic violence. Amy has strong communication and organizational skills, is forward thinking and will do a great job as the Crisis Center Executive Director. In the next three months, Amy and I, along with the Board of Directors and leadership team, will implement a smooth transition.

I am excited to see where the leadership of the organization will take it next. Know that each of you have an important role in the mission and your support and trust in Amy and the leadership of the Crisis Center is vital.

With deep appreciation,



Jennifer Walker  
Executive Director



## BOARD OF DIRECTORS-2023 MEMBERS:

*In 2022, 100% of Crisis Center board members contributed financially to the agency, giving or raising over \$100,000.*

**Tim Moore, President**  
*Seven Stones Chatfield, Grounds Keeper*

**Michele Schultz, Past President**  
*Insurance Underwriter, Hudson Insurance Group*

**Barb Gay, Vice President**  
*President, Radish Accounting.*

**Becky Beall-Moore, Treasurer**  
*Finance and Nonprofit Professional*

**Sue Quirk, Secretary**  
*Administrative Assistant, St. Andrew United Methodist Church*

**Jeff Galgano, At Large**  
*Executive Leadership Coach/Consultant*

**Krista Tushar**  
*Robinson and Henry, PC; Partner*

**Lori Nebelsick-Gullett**  
*Vice President Research & Evaluation, NCFT  
Lead Psychometric & Research*

**Christine Harris**  
*Therapist, self-employed*

**Krystie Baker**  
*Vice President, First Bank-Douglas County*

**Artie Lehl**  
*Deputy Director, Douglas County Housing Partnership*

**Catrina Bubier**  
*Physician, Women's Health Care Associates*

**Wendy Pacheco**  
*Research Consultant*

**Darren Weekly**  
*Douglas County Sheriff*

**Stefan Ciuk**  
*AECOM*

**Lisa Neal-Graves**  
*Aurora Wellness Community  
A CU School of Medicine Entity*

**Angie Voigt**  
*Chief Nursing Officer, Sky Ridge Medical Center*

## MANAGEMENT STAFF

**Jennifer Walker, MPA, Executive Director**  
**Jody Curl, MA, Director of Programs**  
**Amy McCandless, Director of Development**  
**Joanna Corbin, Program Manager**  
**Michelle Gagnon, Clinical Manager**  
**Alyson Plummer, Business Manager**

# DANIEL'S STORY

(\*Name changed for confidentiality.)

According to the National Coalition Against Domestic Violence (ncadv.org), 1 in 9 men will be impacted by domestic violence in their lifetime. One in 15 children will be exposed to domestic violence each year; 90% of those are eyewitnesses. This is Daniel's story.\*

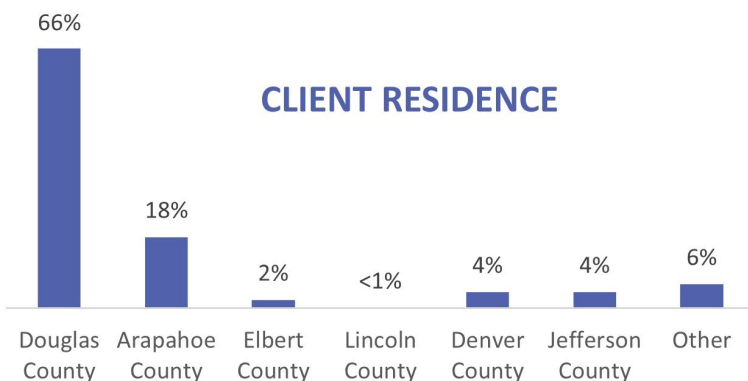


After several years of verbal abuse, infidelity, and mental health concerns, Daniel knew he had to leave his wife to protect himself and their son. He had tried to leave before, but was always enticed back with threats from his wife, including threats of harming herself. Finally, after an especially bad night where his wife hit their son, Daniel knew he had to seek help. Daniel reached out to the Crisis Center and he and his young son came to our emergency shelter.

Being steadily employed, Daniel was able to find an apartment fairly quickly. He worked with a Crisis Center Legal Advocate and got a protection order against his wife and began the process of filing for divorce. Both Daniel and his son continue to work with a Crisis Center therapist to process the trauma they have both experienced and begin to heal and move towards a life of safety and greater well-being. Daniel's wife has since released custody of their son to Daniel and has moved to another state.

In Daniel's words: "I'm so grateful for the Crisis Center. In a time where I wasn't sure what to do, and was dealing with the stigma of domestic violence in my life, there were there to help me and my boy. We have a long road ahead, but we are safe and moving forward together."

## CLIENT DEMOGRAPHICS



"I debated for many weeks about reaching out to hotlines and centers. I kept going back to the Crisis Center's webpage and finally made the call. From the initial call to where I am now, everyone I have encountered has been so understanding, supportive, caring and empowering. I haven't felt shamed for what I've gone through. I feel my confidence and my true self coming back. Thank you is not enough for all that has been provided through the Crisis Center. I truly look forward to the days and weeks to come where I am able to utilize the tools available to be the strongest and best version of myself. Better days are ahead. Thank you, Crisis Center. Thank you so much."



# CRISIS CENTER SERVICES IMPACTING LIVES



**24-HOUR CRISIS LINE:** Answered by trained staff who offer crisis intervention, information, support and referrals.



**EMERGENCY SHELTER:** Provides safety for those in imminent danger. Clients receive assistance with daily essentials, therapy, advocacy, safety planning and access to other community resources.



**THERAPY:** Master's level clinicians provide individual and group therapy for adults and children with the goals of assisting clients in gaining an understanding of how the violence has impacted them; healing from trauma; safety planning and working towards greater well-being.



**LEGAL ADVOCACY:** Provides information and assistance through the civil legal process including protection orders, child custody issues, legal separation, immigration issues, support at hearings, and offer attorney and other referrals as needed.



**COMMUNITY-BASED ADVOCACY:** Helps clients protect themselves and their children from further violence by utilizing the community resources that clients report needing and working towards the client's desired goals.



**OUTREACH, EDUCATION & PREVENTION:** Programs include expert testimony, case consultation, technical trainings for individuals working in the Criminal Justice System and educational training and workshops for schools, churches, businesses, and other community groups.



"I was in an abusive marriage and felt stuck. I met Crisis Center staff after the separation and they really built me up at my lowest points. I have never met someone as informed as my therapist in all my years of therapy (which has been a lot). She not only sat there with me in my pain, but she also taught me, encouraged me, and supported me in my decisions. Everyone needs someone like this in their life. My advocate provided me with some amazing resources and was also a pleasure to speak with each week. I can tell the Crisis Center makes a big impact on people's lives because they have on mine. Thank you, thank you, thank you!" - Crisis Center client

In 2022, we provided direct service to 390 unduplicated adults and children impacted by domestic violence; 26% of adults utilized more than one service.

Specifically, we:

- Responded to 1,233 calls to our 24-hour crisis line
- Provided 2,315 nights of emergency shelter to 80 adults and children
- Provided individual and group therapy to 126 adults and children
- Provided legal services to 178 clients
- Provided community-based advocacy to 126 clients
- Reached 3,924 community members through 65 education, outreach and prevention activities.

*All direct services are free to clients and meet best practices of trauma-informed care and confidentiality.*

Outcomes from both our emergency shelter and non-residential programs are positive, with an average overall satisfaction of 94%.

Specifically, clients stated the following:

- 100% gained knowledge about community resources
- 95% know more ways to plan for their safety
- 86% are more hopeful about their future
- 82% are more self-sufficient than before engaging in services
- 94% understand the violence was not their fault
- 91% stated their overall emotional health and well-being have improved

*Client surveys measure outcomes and assess satisfaction with services provided, professionalism of staff, and impact of services received.*

# 2022 FINANCIAL REVIEW

The Crisis Center closed our fiscal year with a positive financial outcome for the third year in a row. **Specifically in 2022, we received \$1,809,084 in income and expended \$1,655,069.** While we continue to rely on government funding to support our direct service program staff, our focus continues to remain on building relationships with our individual and corporate donors, collaborative partners and private foundations to increase unrestricted donations. Cultivation of individual donors continues to yielded positive results in retention and additional dollars. Our 2022 Gala event exceeded budget and produced record-breaking revenue for the agency for the second year in a row.

We continue to grow our operating reserve by intentionally working toward building a 90-day reserve (25% of the annual operating budget) by setting aside excess cash in short-term investments, including a money market account. These funds are restricted to capital improvements, unforeseen and emergent situations, and short-term cash flow shortages.

The Crisis Center remains diligent in our mission, with 79% of our funds going directly back to client programs and services.

## ASSETS

### Current Assets:

Cash and cash equivalents	\$ 571,126
Accounts receivable	14,850
Government grants receivable	234,600
Promises to give	123,485
Prepaid expenses	2,358
Inventory	3,714
<b>Total Current Assets</b>	<b>950,133</b>

### Property And Equipment:

Land	5,970
Building and improvements	2,031,660
Furniture and equipment	192,536
	2,230,166
Less: accumulated depreciation and amortization	(715,500)
<b>Net Property and Equipment</b>	<b>1,514,666</b>

**TOTAL ASSETS** \$ 2,464,799

## LIABILITIES AND NET ASSETS

### Current Liabilities:

Accounts payable and accrued liabilities	\$ 70,808
Other liability	6,922
<b>Total Current Liabilities</b>	<b>77,730</b>

### Long-term Liabilities:

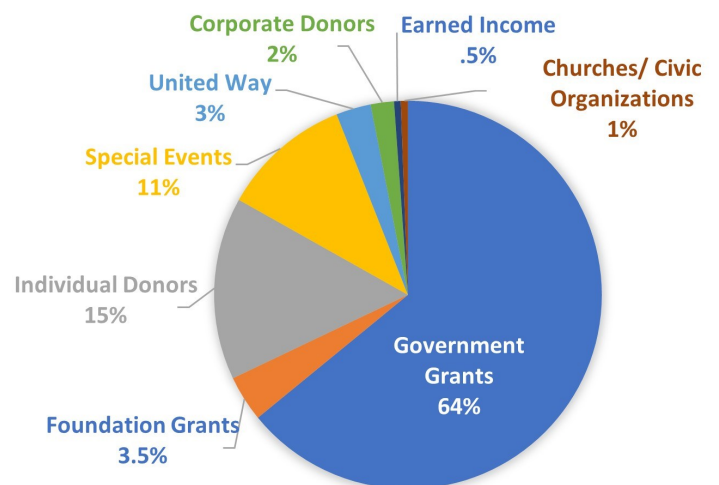
Other liability, net of current portion	12,113
<b>Total Non-Current Liabilities</b>	<b>12,113</b>
<b>Total Liabilities</b>	<b>89,843</b>

### Net Assets:

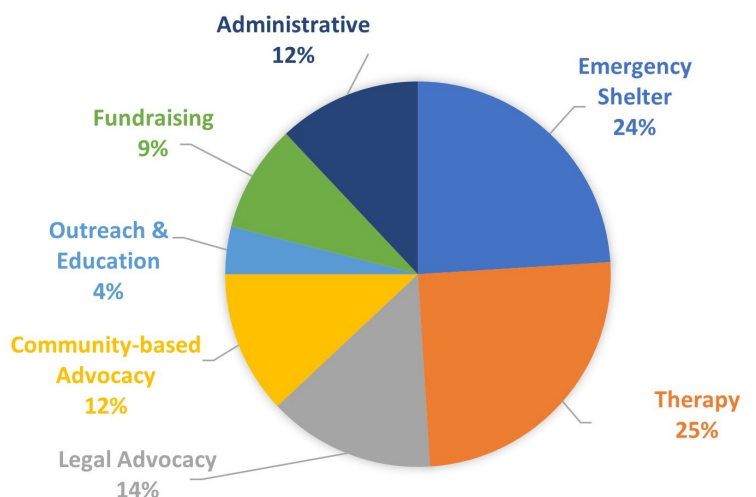
Without donor restrictions -	
Undesignated	1,866,109
Board designated operating reserve	351,060
<b>Total Without Donor Restrictions</b>	<b>2,217,169</b>
With donor restrictions	157,787
<b>Total Net Assets</b>	<b>2,374,956</b>

**TOTAL LIABILITIES AND NET ASSETS** \$ 2,464,799

## 2022 OPERATING REVENUE



## 2022 OPERATING EXPENSES



You can help make a difference in the lives of the adults and children we serve. All services are free and confidential. Give today at [www.ColoradoGives.org/CrisisCenter-CO](http://www.ColoradoGives.org/CrisisCenter-CO).

# RECOGNIZING DONORS

THANK YOU TO OUR ANNUAL CORPORATE PARTNERS:



INFINITE PEAKS HOLDINGS



While we only list donors at \$500 and above in our Annual Report, the Crisis Center acknowledges and appreciates support from our donors at all levels. We apologize in advance for any inadvertent omissions from this list.

## 2022 Corporate & Community Partners

1st Bank of Douglas County  
Arapahoe County Public Airport Authority  
Blue Knights Colorado Chapter 1  
Castle Pines Village Garden Club  
Castle Rock Imports, LTD.  
Centennial Management Inc  
Center For Spiritual Living Parker  
Centura Health  
Cherry Creek Valley Rotary Club of Parker  
Chris' Garage Doors  
CoBank  
CORE  
Cranelli's Italian Restaurant  
CRG-Castle Rock, LLC  
Design Mechanical, Inc.  
Infinite Peaks Holdings  
Kendra Scott Jewelry  
Lakeside Spirits LLC dba Molly's Spirits  
Lucky Lamb Fitness, Inc.  
Merrill Lynch  
MW Golden  
New Hope Presbyterian Church  
Odyssey Group Foundation  
Perry Park Country Club  
Rhue Enterprises  
Rotary Club Of Castle Rock  
Rotary Club of Parker  
Routon Real Estate  
SCM Connections  
Sky Ridge Medical Center  
South Metro Denver Chamber of Commerce  
The Giggleblossom Cottage, LLC  
The Melting Pot  
Whole Foods Market- South Glenn Store

## 2022 Grants & Foundations

18th Judicial District/VALE  
State of Colorado/DVP  
State of Colorado/ESG  
State of Colorado/VOCA  
Douglas County  
Town of Castle Rock  
Town of Parker  
Mile High United Way  
Isle, Charles & Peter Dalebrook Fund  
Andrus Family Foundation  
Independent Financial Foundation  
Douglas County Community Foundation  
McNabb Charitable Foundation  
Robert & Mary Jane Smith Foundation  
Sadako K. Judd Private Foundation  
Gallop Family Foundation  
Colorado Association of Realtors Foundation

## 2022 Individual Donors (\$500+)

Aaron Shelley  
Adam Alexander  
Alyson & Eric Plummer  
Amy & Dan McCandless  
Angela & Gary Bond  
Antonio & Wendy Pacheco  
Arthur Lehl Jr.  
Audrey Elling  
Avital Miller  
Barb Gay  
Barrett & Shay Watson  
Becky Beall-Moore  
Belisario & Anita Cabanilla  
Beth Best  
Bob Forbes  
Bryn Massman  
Camille Johnson  
Carol McCraw  
Catrina Bubier  
Chris Anders  
Chris Honey  
Chris Linares  
Christine Harris  
Craig & Ann Woodruff  
Craig & Jill Sammons  
Crea Fusco  
Curtis & Sally Thompson  
Dana & Mark Kinslow  
Darcey & Jim DeRose  
Darren & Annie Weekly  
Debbie Harman  
Dennis Saccher  
Diane Stiver  
Don Toussaint  
Doug Beason  
Edward Law  
Edward Teng  
Elayne Spinder  
Elizabeth Campbell  
Ella Mae Mills  
Garry & Annette Lawrenz  
Greg & Jennifer (Walker) Wolgamott  
Greg Hicks  
Gretchen Carpenter  
Heather Aley  
Helena Chum  
Holly McMahan  
James Hunt  
Jan Zieser  
Jarrod Lassen  
Jason & Carrie Golden  
Jason Richardson  
J-D. & LaDonna L Langley  
Jeff & Megan Galgano  
Jim & Carolyn Youngs  
Jim Matsey  
Jody Curl  
Jody Veeder  
John & Louise Stratford  
John & Sandy Fraser  
John Pacheco  
Joshua Ellison  
Julie Chandler  
Justin & Anita Vaughn  
Kathleen Gallon  
Kathleen Sandal-Miller  
Keith Brownrigg  
Kent Thornberry  
Kim & Oscar Gonzalez  
Kim Carlson  
Kim Harbage  
Krista Tushar & Mike Rohr  
Kristen Padberg  
Kristi Lamb  
Lance & Christie Goodwin  
Lane Steiner  
Laurie K. Francisco  
Lee Thompson  
Lisa Neal-Graves  
Lisa Stull  
Lori Nebelsick-Gullett  
Lou & Tanis Hutchison  
Lynn Williamson & Bob Axelson  
Maggie Heath  
Maria Ciano  
Michael Long  
Michael Rutkowski  
Michele Schultz  
Mike & Debi Richardson  
Mike & Pam Golden  
Mike Fronapfel  
Mike Kalac  
Miriam Grynberg  
Nanci Trevino  
Paul & Lois McKeag  
Paul & Barb Narduzzo  
Paul Rodio  
Ralph & Karen Roberts  
Ray & Lisa Decker  
Richard Poormon  
Robert & Linda Short  
Robert & Mary Satrom  
Robert Thompson  
Rochelle Belobraydic  
Rudy Bracht  
Sally Brandt-Lieb  
Sharon Andersen  
Shawn Henry  
Shelly Clough  
Sonja Poling  
Stan & Dorothy New  
Stefan Ciuk  
Steve Bocher  
Sue Quirk  
Susan Thayer/ Thayer Reality Group  
Taliah Mapes  
Tera Radloff  
Tim & Karen Moore  
Tricia Mestas  
Trish & Michael Seibert  
Vaneece Harris Family Trust  
Victoria & Mitchell Gates  
Wanda Ford